

Terms and Conditions

Marbles Membership is a loyalty program offered by Marble Hotel that provides its loyal customers with special discounts and benefits at Marble Hotel, Kanba Aisa Rani Hingun, Male', Maldives. All Marbles Members will be issued a membership card in order to experience and enjoy Marbles member privileges. This membership card by no means provides credit at Marble Hotel.

By accepting membership at Marble Hotel, you are agreeing to the following specific terms & conditions of the Membership agreement. By applying for membership, submitting your information or using the Marbles Membership card, you are indicating that you are 18 years of age or older; and agree to be bound by this agreement. You must acknowledge that the agreement may be modified or terminated at any time under the discretion of the management of Marble Hotel. Please ensure that you have read and understood terms and conditions before signing the membership application. You should respect and abide by any changes brought to Marbles Membership terms and conditions.

1 Eligibility

Anyone of the age of 18 or above is eligible for Marbles membership. Marble Hotel reserves the right to refuse Marbles Membership to any individual or terminate a membership at its own discretion. Membership shall be terminated immediately without further notice, if a member infringes any rules and regulations at Marble Hotel.

2 Card Application

By applying to Marbles Membership you are agreeing to provide accurate, current and complete information and advise Marble Hotel of any changes. A fully completed application form must be submitted for each applicant.

3 Card Usage

Marbles Member privileges can only be experienced by showing Marble Hotel your membership card. Marbles membership card and card number will be a member's key to experience the special benefits and discounts offered at Marble Hotel. Marbles Members should carry their membership card with them when visiting or purchasing anything from Marble Hotel. We have the right to refuse the privileges of membership if a member fails to present Membership Card. Marble Hotel reserves the right to ask for the applicant's National ID Card, Passport, or any other document for cardholder verification purposes. The owner of the card has to be present while using the Marbles membership card. Marble Hotel does not permit transfer of Marbles membership card, card number, passwords, or discounts to any other person.

The cardholder cannot use the Marbles membership card together with any other discount cards.

Any use of the Marbles membership in a manner that violates the rules & regulations of Marble Hotel is prohibited under this agreement and shall be deemed on grounds of termination of this agreement.

If Marble Hotel reasonably believes that the member's card is being misused, Marble Hotel reserves the rights to cancel the card immediately. If the member believes to have lost their membership card or believe that someone else is using the Membership card without their knowledge, please inform Card Services at Hotel Front Desk without any delay.

4 Fees

The current fee for new applications for Marbles Membership is US\$ 4.00. On application the applicant agrees to pay the fee upon the time of Marbles membership card collection. Marble Hotel will charge a card replacement fee of US\$ 8.00 to the Cardholder for any damage or loss of the card by them.

5 Expiration & Cancellation

The membership card is valid for 12 months from the date of issue or renewal. Membership can be extended for an annual fee of US\$ 4.00. Memberships not renewed within 3 months of card expiration date will be discontinued without further notice.

6 Non-refundable

Marbles Membership Card purchased at Marble Hotel is non-refundable and is non-negotiable.

7 Disputes

You may report disputes by contacting Card Services at Marble Hotel Front Desk. Reports must be submitted by post or email together with the following information: Membership number, Member's name, Date of card purchase, Complaint in point format.

8 Communication Preferences

Cardholders have the option to receive Marble Hotel e-mail and/or mobile phone updates when they apply for Marbles Membership. Marble Hotel uses these updates to promote additional savings methods, for example special offers, new features, events, and more. You have the option to email Card Services to opt out of receiving promotional emails or mobile messages. Marble Hotel reserves the right to contact you with information essential to your Membership at Marble Hotel (for example, legal notice to card holders, information on Card status and card expiration/renewal dates). You will not have the option to opt out of such administration emails.

9 Contacting Marbles Member Card Service:

Email:
themarbles@marblehotel.net

Telephone:
[00] 960 330 2678 from Saturdays to Thursdays between 9pm to 5pm

Post:
Marbles Member Card Services
Marble Hotel
Kanba Aisa Rani Hingun
Maafannu
Male' 20335
Maldives

For more information about Marble Hotel, Marbles Membership or updates on news and events, kindly visit www.marblehotel.net

